

National Healthcare Identification System

Unimed is a medical cooperative national confederation with 375 regional offices, and is positioned as the biggest health care cooperative experience worldwide, with more than 73 thousand companies and 16 million people as members.

Due to Unimed's decentralized operations model, member registration systems are regionally and independently developed, with no integration to its corporate systems.

This heterogeneous environment may affect Unimed quality of services, since one member can use any of the regional offices nationwide for medical assistance, a key differential factor to Unimed.

Frauds risk was another important issue to be addressed, due to the lack of a single and secure personal identification system, resulting in a slow registration process and high operational costs.

In order to achieve registration procedures integration, Unimed decided to develop a new biometrics-based personal recognition ap-

plication, according to the following premisses: ISO standards compliance, fingerprint reader independence, low complexity development, ease of integration and post-sales support.

Unimed evaluated several biometric technologies and selected Griaule's Fingerprint SDK software because

Customer Quote:

"Griaule's Fingerprint SDK software was selected because of its adherence to ISO standards, hardware independence, ease of use and post-sales support, key success factors for our project at Unimed."

Anisio Neto, IT Manager, Unimed

of its adherence to project's requirements Solution includes an applet running in the personal identification application, which accesses application server and validates member profile data nationwide.

Resulting integration allowed Unimed to provide faster and better services to members all over its regional offices. Member's personal data can be transparently accessed and securely confirmed in any regional offices, delivering an exceptional health care coverage.

Needs

- Member services integration nationwide
- Adoption of a cost-effective solution
- Frauds risks reduction during personal identification procedures

Benefits

- Efficient and transparent customer services nationwide
- Personal data secure access
- Member services high quality standards achievement nationwide
- Significant operational costs reduction

Future Scenarios

- Disseminate biometric solutions through Unimed regional operations
- Member medical record information to be accessed nationwide for clinical purposes

About Griaule Biometrics

Griaule fingerprint recognition software is the powerful technology behind thousands of biometric transactions made daily all over the world.

Whether it's used for time attendance or criminal investigation, we have the solution for large and small scale organizations. We are providing the means for the future of widespread and daily use of biometrics.

www.griaulebiometrics.com

